

## **COUNTY COUNCIL MEETING – 18 DECEMBER 2015**

**Statement from: Councillor Mrs P A Bradwell, Deputy Leader and Executive Councillor for Adult Care and Health Services, Children's Services**

### **CHILDREN'S SERVICES**

#### **Key Stage 1 and Key Stage 2 results**

*(based on unvalidated data and therefore possibility of change)*

KS1 Phonics: The LA continues to be above the national threshold, as it has since the start of the programme with 78% children meeting the required standard. This represents a 1% drop compared with 2014 data. National results have increased by 3%. Therefore, the difference between the LA performance and national average is now less well defined.

KS1 Attainment: There has been an improvement of 2% in attainment in reading, writing and mathematics at Level 2+ and L2B+ compared to 2014, with combined L2+ improving from 83% to 85%, and combined L2B+ from 64% to 66%. However LA performance remains 1% below the national overall. There have been improvements in L3+ outcomes for reading and mathematics improving by 1% from 2014; L3+ writing remains steady. Attainment at L3+ in reading, writing and mathematics remains just below the national.

KS2 Attainment: Level 4+ Grammar, Punctuation and Spelling has improved this year compared to last year and the rate of improvement in this area is greater for the LA than seen nationally. Performance at L4+ writing and mathematics has improved from 2014, reading has remained static. However, Level 4+ attainment data for the LA remains below national figures, with combined L4+ now at 78% compared with 80% nationally. There has been a similar rate of improvement for attainment at L4B+ from 66% to 67%.

There are improvements at L5+ compared with 2014 LA outcomes. Attainment at L5+ in Grammar, Punctuation and Spelling has continued to improve over time as has L5+ writing. Mathematics has remained the same. Although L5+ reading has fallen compared with 2014, the drop is not as great as seen nationally. L5+ attainment data for the LA remains below national for grammar, punctuation and spelling and for reading, writing and mathematics.

KS2 Progress: In writing, expected progress from Key Stage 1 to Key Stage 2 has remained the same as for 2014 at 93%, and has fallen by 1% in reading from 91% to 90% and mathematics from 88% to 87% so that Lincolnshire is now below national data in all three areas. Lincolnshire is in line with East Midlands and statistical neighbours for expected progress in reading and writing and just below in mathematics.

## **GCSE / A-level results**

*(based on unvalidated data and therefore possibility of change)*

Early indications of GCSE results show Lincolnshire has maintained the attainment of previous year, at 54.8%; whilst nationally attainment has dropped. Therefore the gap between Lincolnshire's performance and national for this measure is closing.

Ten schools achieved in excess of 90% of students earning 5+ A\*-C including English and maths.

Provisional results from the majority of sixth forms in the county show a broadly similar rate of A-level passes to last year, above the national figure; and in higher level grades awarded. The pass rate for A-levels in Lincolnshire schools reached 97%. Six of our schools achieved 100% of pass grades.

## **Lincolnshire secures successful bid for CAMHS Funding**

Children's Services, in partnership with Clinical Commissioning Groups, produced a multi-agency, five year Local Transformation Plan as part of a successful bid to secure additional NHS funding to improve mental health and emotional wellbeing services for children and young people. The successful bid has secured a minimum of £1.4million each year, for the next five years, equating to an additional £7m for services. This funding will go towards developing a community based Eating Disorder service, clinical training for practitioners and improved perinatal services. The successful submission was subject to a robust three-stage assurance process by regional and national NHS England, including a detailed evaluation by two assessors and judgement by a moderation panel. Lincolnshire was viewed as one of the three most robust plans across East and West Midlands.

In addition, Children's Services have led on the transformation of the core CAMHS service, in line with stakeholder feedback from 55 service user groups, national guidance and best practice such as the NHS report "Future In Mind." The new CAMHS service, which is anticipated to start in Spring 2016, will feature a 'tier-less' system, with emergency out-of-hours provision that operates 24/7 for those in crisis. The service will be built on transparent, clinical pathways that are explicit in the number and frequency of interventions provided and the anticipated length of time in treatment. There will be a real focus on empowering the voice of the young person and working in partnership together to identify goals and track progress, in conjunction with reduced routine and emergency waits. The new CAMHS service will also include a single point of referral, so all referrals are received into a daily triage function and prioritised accordingly. It is anticipated that the new service will improve outcomes for young people by reducing the use of high-cost, short-term out of county placements that take young people far away from their local communities and support networks, emphasise participation and engagement with young people, reduce inappropriate referrals, provide an improved and transparent offer for young people and increase the consistency of experience for service users.

## **Basic Need Workstream of the Capital Programme**

The basic need workstream of the capital programme continues to deliver new school places across the county with over £30m worth of investment expected over the next three years to ensure that there are sufficient school places to meet the

needs of local communities. The school age population of Lincolnshire continues to rise with additional school places being planned for both the primary and secondary sector for the years ahead. Over 1000 new primary school places will be created in the county by September 2016 and there will be many more planned for and delivered in line with birth rates, migration and housing development over the coming years.

### **The Lincolnshire Music Service**

The Lincolnshire Music Service is involved with Ten Pieces II, the secondary strand of the BBC Ten Pieces initiative which was launched in October 2015 with cinema screenings across the county to Years 7 and 8.

As part of the Secondary Ten Pieces, "The Young Producers project" in partnership with OrchestrasLIVE, Lincoln Drill Hall, City of London Sinfonia will take place this year where around 25 children and young people will be given the opportunity to devise, direct and produce a concert for KS3 pupils to be performed at the Lincoln Drill Hall in March 2016.

### **Strut House, Short Break Residential Home for Children and Young People with Disabilities (Regulated Services)**

Following an Ofsted Inspection of Strut House on 22 and 23 September 2015, whereby the service was judged as Outstanding across all judgement areas for the sixth consecutive year, we received a personalised letter of recognition and congratulations from Christopher Russell, Regional HMI for the East Midlands.

## **ADULT CARE**

### **Care Quality Commission**

The Care Quality Commission is mid-way through the roll-out of its fresh start approach to inspection ratings for care providers. The standard of regulated care in Lincolnshire homes continues to be good under these new style ratings. Of the new style inspections published to date, 68% of residential care homes and 48% of nursing care homes are rated as good. There are only four providers in Lincolnshire rated as inadequate, Adult Care have improvement action plans in place and these are robustly monitored through the Council's Service Quality Review meeting.

### **Sensory Impairment**

Adult Care, in conjunction with Children's Services and Public Health, is currently undertaking an exercise to re-procure the Sensory Impairment Service across Lincolnshire. The service, which enables people who are sensory impaired to remain independent in their own homes and remain active participants in the community, currently supports 2,365 people with sensory impairment. An invitation to tender was issued on 26 October 2015, with a bidders' event held on 6 November. The service will empower people to regain the ability to perform their usual activities such as cooking a meal, paying a bill, using public transport, navigating road crossings or accessing social activities. The new contract will begin on 1 April 2016 and run for a minimum of 3 years.

## **Care and Support Services**

The first six months of the reporting year have seen a 10% increase of demand for care and support services compared to the previous year, which equates to just over 3,000 new requests for support per month. An improved information offer and better signposting to alternative services in the community from the Care and Wellbeing Hub (formerly the Customer Service Centre), have had a big impact on delaying or reducing the need for care and support. Reablement services, particularly for patients discharged from hospital, have proved effective in restoring people's independence, and therefore their reliance on funded care. The Wellbeing service has had a similar effect. Despite the increase in new requests, approximately 85% of people have their needs met with the above support without being passed to a Social Work Team. This has alleviated the pressure on Adult Care Teams and, as a result, the proportion of assessments completed within 28 days has increased to 94%. Furthermore, review performance is very strong and, at the current rate, by the end of the year it is expected that over 90% of people already known to Adult Care will have received their annual review of needs.

Currently, a total of 16,000 adults are provided with services, 9,000 of which are in permanent residential or nursing care or receive a personal budget in the community. The remaining 7,000 are supported with short term services, which includes in the main, equipment and telecare but also temporary residential care and ongoing professional support. At the end of Quarter 2, 27% of clients with a personal budget in the community received their support in the form of a direct payment. This is an increase of 2.5% from Quarter 1, with further increases expected as 150 adults have chosen to convert their managed package of care to a direct payment as part of the recent home support contract transition. It should also be noted that for the last four months in a row, 100% of new direct payments have been paid within 14 days, which is a drastic improvement from the previous year and helps to ensure people get the care as early as possible.

In 2016 a newly commissioned Carers Service will be in place, with a model that creates resilience in the caring role, improved quality of life for carers and to prevent crisis. Almost 7,500 carers have been supported over the last 12 months, and since April there has been a shift in the pattern of support towards early intervention and prevention with 20% of carers having their needs met with information and advice. Since its transfer to Serco, the Carers Team have assessed carers more quickly, and in September 100% of carers were assessed within 28 days. The slicker assessment process and front end support is a response to managing the increase in demand expected once the Care Act is fully embedded.

With the Better Care Fund (BCF), a series of projects are in place to reduce the pressure on the health sector, and keep people at home for longer. Social Care have helped by supporting the County's Accident and Emergency departments, being involved in joint discharge planning, arranging care packages quickly for patients ready for discharge, and making sure assessments are completed quickly. Although there are current pressures around delayed discharges, delays attributable to Social Care are still relatively low. Other measures that pertain to the effectiveness of the BCF from a Social Care perspective include recently published survey results which indicate that 94% of Adult Care clients enjoy a better quality of

life as a result of the services they receive. Also, a low admission rate to residential care means that people can stay independent in the community for longer.

### **Homecare**

Whilst there have been areas of difficulty and challenge we have successfully transitioned in excess of 3,400 people and this has been achieved through ongoing close joint working between departments. We continue to work closely with LinCA and the providers to ensure that performance, capacity and quality continues to improve for all local people. There are a number of positive collaborations across the county with providers working together to ensure the market is able to respond to local needs within their communities. All staff within the Council and our partners are working towards a 'home first' principle where appropriate to individual need.

### **Winter Pressures**

Officers have been working closely with colleagues in Health to continue to build and develop a neighbourhood team offer to support with the imminent winter pressures. Adult Care has ensured that all neighbourhood teams have identified link workers who are attending multi-disciplinary teams across the county. Pathways have been developed to support avoidable admissions and assisted discharge which Adult Care has influenced and ensures individuals will be able to access the right support, at the right time in the right place. Planning with regards the long-term vision has been presented to the CCGs to ensure as a health and social care economy we can respond to the increased demand which occurs during any winter period.

## **COMMUNITY LEARNING**

Since 1 August, 519 Adult Learning courses have commenced across the county enrolling over 2,000 learners. A wide range of courses are on offer to encourage engagement with adult learning as well as developing skills and supporting improved employability. Courses include Apprenticeships in Business Administration, GCSE maths and English, relaxation and meditation, dressmaking, nursing and social care, pilates, modern foreign languages, creative story-telling, sign language, cake decoration, introduction to mental health, digital employability skills and computing.

Courses of particular note include Retail and Customer Services provision being delivered in Gainsborough as a result of partnership working with JobCentre Plus to fill six vacancies at the new Gainsborough Co-Op Store. Other provision to highlight is 'Start Your Own Business' courses being delivered in partnership with RAF bases and the Prince's Trust, targeted at unemployed learners and those whose RAF contracts are coming to an end. One success story coming out of this provision is a female learner who had been through an abusive relationship and felt very exposed with tradesmen in her home. As a consequence she has re-trained as an electrician and, as a result of attending our 'Start Your Own Business' course, is now in the process of setting up her own business and employing other tradeswomen, to offer services to vulnerable women.

Family Learning continues to be popular in schools and children's centres alike, delivering positive outcomes for those involved. One learner who had to leave school before taking exams because of pregnancy has progressed from an

introductory Family Learning course to Functional Skills maths. As a result of attending Family Learning her confidence has grown and, as a result, is volunteering at one of Boston's Children's Centres.

## **PUBLIC HEALTH**

### **Sexual Health**

In September 2015 the public health team published an invitation to tender for a suite of contraception and sexual health services to be provided as one Lincolnshire Integrated Sexual Health service. The new service is to combine genito-urinary medicine, chlamydia screening, community contraception, health promotion and the HIV treatment and care service (currently commissioned by NHS England). Following a robust tender evaluation exercise involving both NHS England and Public Health England representatives, Lincolnshire Community Health Services NHS Trust was awarded the contract on 4 November for a period of five years with an option to extend for up to a further two years. The new service is to start on 1 April 2016.

### **Wellbeing Service Evaluation**

The Wellbeing Service first year evaluation has now been completed and shared with providers and internal stakeholders. The evaluation highlights what the service has delivered during its first year, and details the issues the service faced from the Supporting People handover which included 2,684 reassessments. This evaluation will act as a basis for any potential continuation or re-design of the Wellbeing Service post 31 March 2017.

The major key points from the evaluation were:

- Successfully working with a consortium of providers to deliver the service across five areas of the county.
- Continued provision and strong links with East Lindsey and North Kesteven district councils.
- The service received 3,683 referrals with 3,548 (96%) meeting the referral criteria of three or more triggers.
- 1,638 individuals were identified as in need of and received six weeks of generic support.
- There were 3,256 reported positive outcomes which Wellbeing Service staff delivered, the most prevalent included:
  - To utilise assisted technologies to maintain independence
  - To maximise their income, including the receipt of the correct welfare benefits
  - To establish contacts and support with external agencies and groups
  - To manage their health better
  - To have more confidence and control over their engagement with services.
- The majority of referrals highlight that the service is predominantly being delivered to the over 60s at present despite the service being available to over 18s.

- There were a total of 4,182 installations of Telecare equipment and 794 people taking up the Wellbeing Response service.
- The service has made a direct impact on adult care services, with referrals back into adult care being halved.

### **Substance Misuse Services**

Substance Misuse services across the county are currently being re-commissioned in order to provide greater emphasis on both recovery and reintegration. Due to these contracts previously being held by the Primary Care Trusts, this is the first opportunity we have had to review them and to make significant financial efficiencies against them.

The new contracts will be recovery and outcome focused with greater emphasis given to abstinence, social inclusion and aftercare to enable service users to ultimately lead meaningful and productive lives.

Following a period of engagement with commissioners from around the country, existing and potential providers, service users, carers, GPs and other stakeholders, the procurement for these new services will commence in December with contracts being awarded in March 2016. There will then be a period of transition so that the new services can commence in October 2016.

The re-commissioning provides services for as many people as the old model for a significantly reduced budget. It is an example of what can be achieved with fewer resources when we apply good processes of engagement with service users and providers, and follow a rigorous evaluation of best practice elsewhere in the country.

### **Housing Related Support**

Housing Related Support services are performing well since the new services commenced on 1 July 2015. We have had 1370 referrals into services, with the new electronic referral system working well. Over 565 professionals from 32 organisations have signed up to use it to make applications to our services. We are beginning to use the data collected to compile reports and identify trends and patterns. An Oversight Board has been set up and the first meeting took place on 13 November. In attendance were representatives from District Councils, providers, criminal justice organisations, mental health teams and wider stakeholders. This Board will prove a useful arena to facilitate partnership working and ensure our current services are doing as much as they can to support vulnerable adults.

### **Smoking Cessation**

We have recently let a new look smoking cessation service to North 51. The new service will be outcome focused and payment will be driven by the successful delivery of targeted key performance indicators which will focus on smokers who will most benefit from stopping smoking, e.g. pregnant woman, smokers with medical conditions and surgical interventions, and people with long term mental health conditions. The service will start from 1 January. There will still be support available to the wider population to stop smoking.

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